

NETWORK SUPPORT TECHNICIAN

Top common skills

COMMUNICATION

CUSTOMER

SERVICE

PROBLEM

SOLVING

MANAGEMENT

Top specialised skills

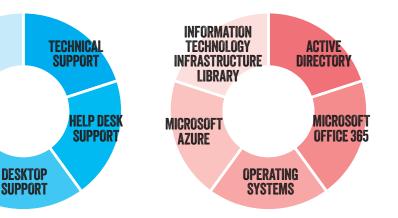
CUSTOMER

SUPPORT

ISSUE

TRACKING

Top digital skills



Source: Lightcast, Job postings data 2024.

TROUBLESHOOTING

(PROBLEM SOLVING)

Note: The pie charts are used for listing purposes only. The relative size of individual slices does not represent the weight of a given skill. In most cases, other skills are required beyond the top 5 listed in the factsheet.